

# Journey to 5 Star Leader Sessions

## Interprofessional Continuing Education Information

### Dates:

October 28, 2025  
October 29, 2025  
November 5, 2025  
November 7, 2025

### The following Speakers have reported no relevant financial relationships:

Mangla S. Gulati, MD, FACP, SFHM | Crystal Morales, MS, BSN, RN | Katelyn Moser, MBA, CPXP | Anthony Rodriguez, MSM, LSSBB, LBC

### Learning Objectives:

- Communicate expectations and progress clearly to associates, linking daily practices to “five-star” goals.
- Model and reinforce safety culture behaviors.
- Proactively coach staff on patient experience standards and measures.
- Tie a continuous improvement cycle to Centers for Medicare & Medicaid Services (CMS) metrics.

**No commercial support has been provided.**

### The following Planning Committee members have reported no relevant financial relationships:

Martha Awoke, MSN | Mangla S. Gulati, MD, FACP, SFHM | Karen Levinson, MSW, LICSW | Crystal Morales, MS, BSN, RN | Katelyn Moser, MBA, CPXP | Sarah Sabo, ACNP-BC, MSN

### Accreditation



In support of improving patient care, MedStar Health is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

### Credit Designation



This activity was planned by and for the healthcare team, and learners will receive **3.00** Interprofessional Continuing Education (IPCE) credits for learning and change.

### Evaluation Information

You must complete an online evaluation at the end of this course to receive continuing education credit.

After completing the evaluation, your CE credits will be available on your MedStar Health CE transcript on CloudCME™ **on the next business day.**

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## Credits Available for this Activity

**Nurses:** This activity is approved for **3.00** ANCC contact hours. Nurses should claim only the credit commensurate with the extent of their participation in the activity.

**Physicians:** MedStar Health designates this live activity for a maximum of **3.00** *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### **Social Workers:**



As a Jointly Accredited Organization, MedStar Health is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. MedStar Health maintains responsibility for this course. Social workers completing this course receive **3.00 general** continuing education credits.

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## Evaluation and Transcript

You must complete an online evaluation at the end of this course within 30 days to receive continuing education credit.

After completing the evaluation, your CE credits will be available in your MedStar Health CE transcript on CloudCME™ on the **next business day**. CloudCME™ is a web-based continuing education portal where users can access their transcript anywhere, anytime, as well as register for MedStar Health conferences. Healthcare provider demographic information from all MedStar entities has been uploaded to CloudCME™ to facilitate a single sign-on system.

### To access your transcript via CloudCME:

- Choose one of the two login options below.
  1. **MedStar Health Associates:** From your SiTELMS account under the Main Menu, select **CloudCME**. This will automatically log you in to your CloudCME account.
  2. **Non-MedStar Health Learners:** From your browser, go to <https://medstar.cloud-cme.com>, select **Sign in**, select “I am Not a MedStar Associate,” and log in with your credentials.
- Select **My CE** (yellow button in the navigation menu).
- Select **Transcript**.
- On the left side, adjust the **Filter by Date** fields to the desired time period.
- On the right side, select **Download Transcript** to save your transcript, or select **Email Transcript** to email your transcript to yourself or someone else.

### For questions about accessing CloudCME™, please contact:

SiTEL Help Desk at 855-745-1861, Monday through Friday from 8 a.m. to 5 p.m. Eastern time, or at [medstarceapplications@email.sitel.org](mailto:medstarceapplications@email.sitel.org).

## Attention Physician Learners

To ensure accurate CME credit data reporting to participating state medical licensing boards/certifying boards, please log into **CloudCME™** and click on **My CE / Profile** to review and update your profile with the following details: **your full name, state of licensure (including number and expiration date), and your birth month and day.** Here is the direct link to the CloudCME™ website: <https://medstar.cloud-cme.com>.

Additionally, please remember to check the box at the bottom of the profile screen to grant permission for us to report your completion data to ACCME and participating licensing/certifying boards. Questions? Email [medstarceapplications@email.sitel.org](mailto:medstarceapplications@email.sitel.org).

As an ACCME Accredited Provider, we share and transmit your CME/MOC completion data with the Accreditation Council for Continuing Medical Education (ACCME), licensing board(s), and participating certifying boards. If you wish to opt out of this service, please uncheck the box below: ⓘ

☒ I provide permission for my CME/MOC completion data to be shared and transmitted to the Accreditation Council for Continuing Medical Education (ACCME), licensing board(s), and participating certifying boards.

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